


# Illuminating Organisational Intelligence

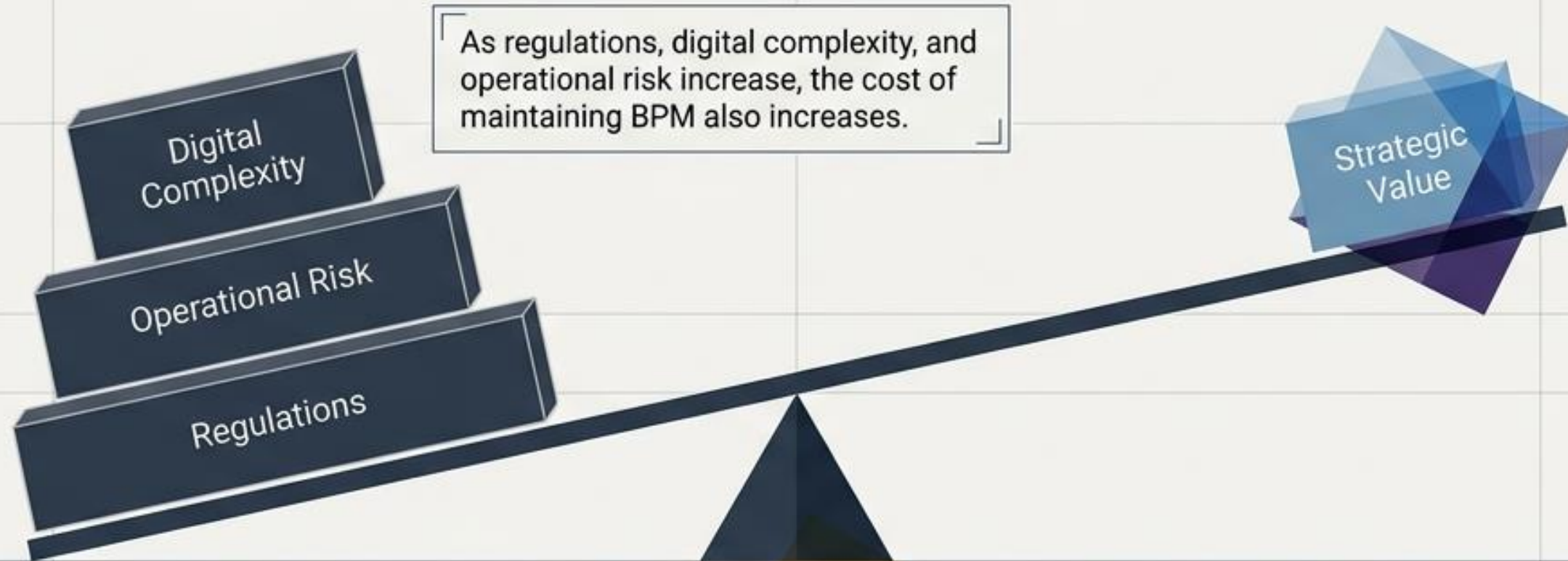
Transforming BPM from a compliance cost centre into the structural foundation for Enterprise AI.

Raw Repository Data



# The BPM Turning Point

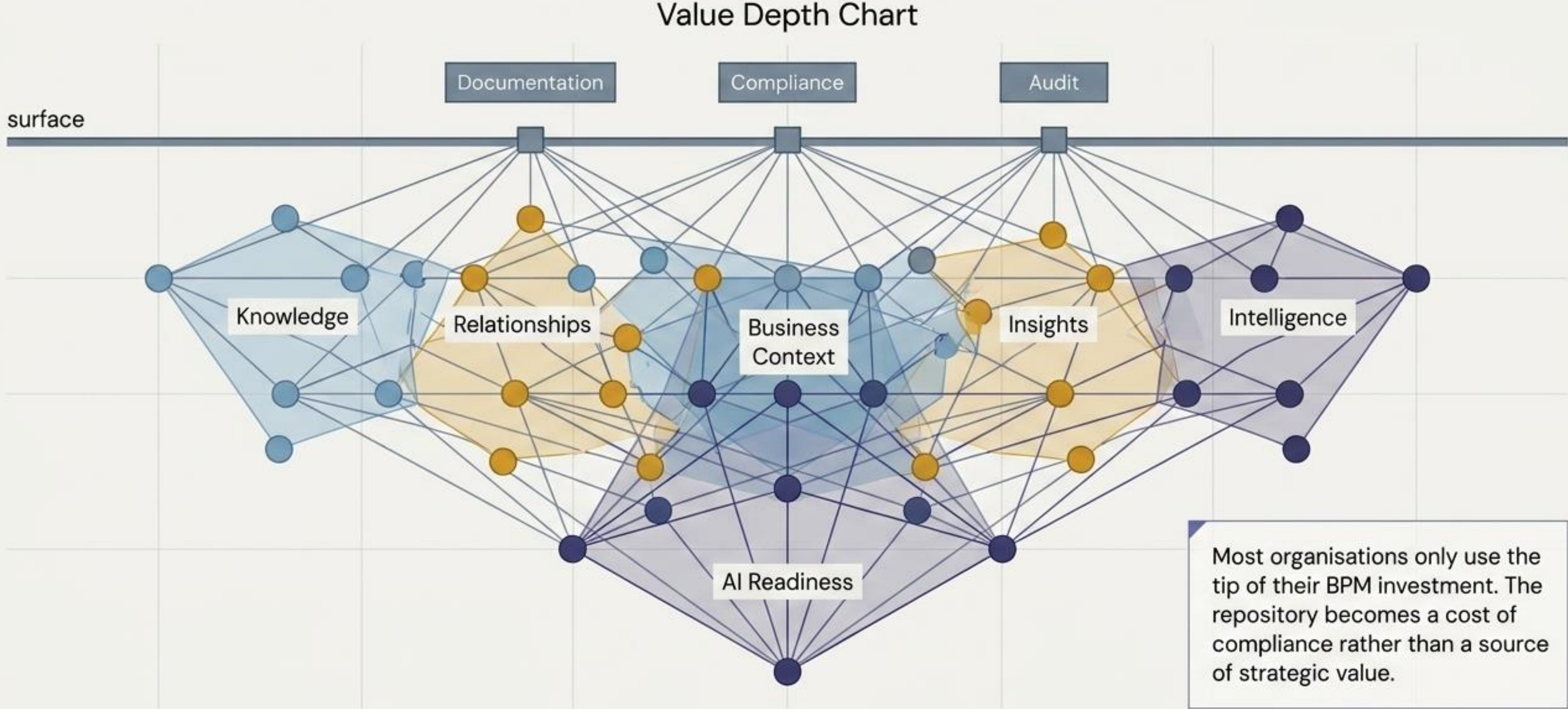
For many organisations, Business Process Management is viewed as a necessary cost of doing business. It exists to satisfy regulatory obligations, audit requirements, operational consistency, and documentation.



**Are we getting enough value  
from all this effort?**

Unfortunately, the answer is often no. Process knowledge is captured, but very little of it is transformed into information, insights, or intelligence that support day-to-day business decisions.

# The Stranded Value in Your BPM Investment



# A New Mandate for BPM Teams

From Repository Custodians to Organisational Intelligence Leaders.

	Current State: Repository Custodians	Future State: Intelligence Leaders
Core Purpose	Document how the organisation works.	Act as the trusted source of organisational intelligence.
Primary Output	Maintaining static repositories.	Answering critical business questions (Where to invest? What happens if a process changes?).
Key Value	Capturing knowledge.	Making knowledge available to drive better decisions.
AI Relationship	Unconnected to AI initiatives.	Identifying exactly where AI will deliver measurable value.

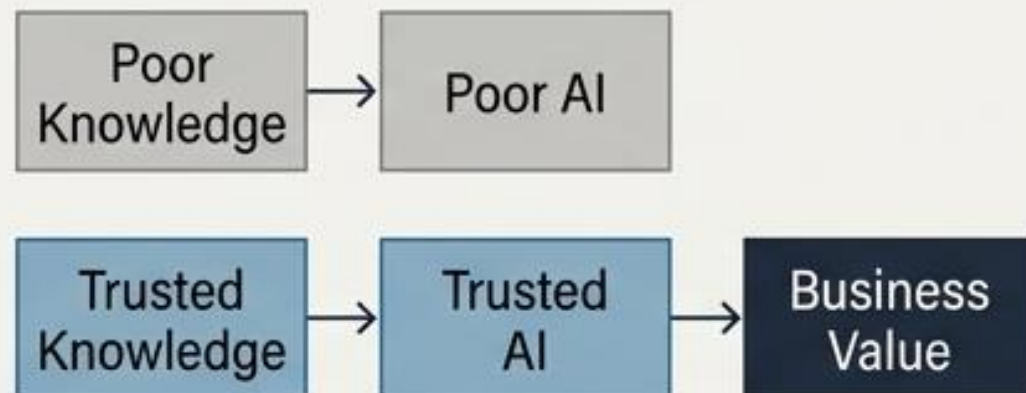
# The Two Pillars of Enterprise AI

AI is only as effective as the knowledge it can access.

## Trusted Knowledge (Lessons from BNY)

AI produces inconsistent outcomes without trusted, connected, and contextual organisational knowledge.

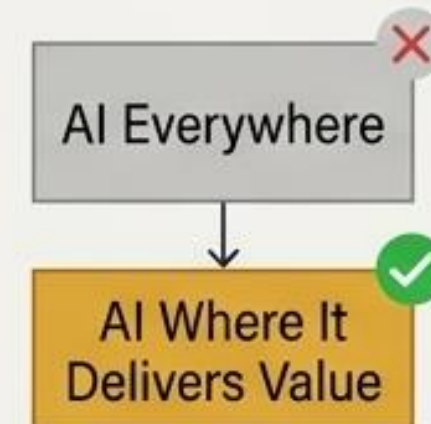
BNY's greatest value came from applying AI to trusted knowledge within a governed environment.



## Measurable Value (Lessons from IKEA)

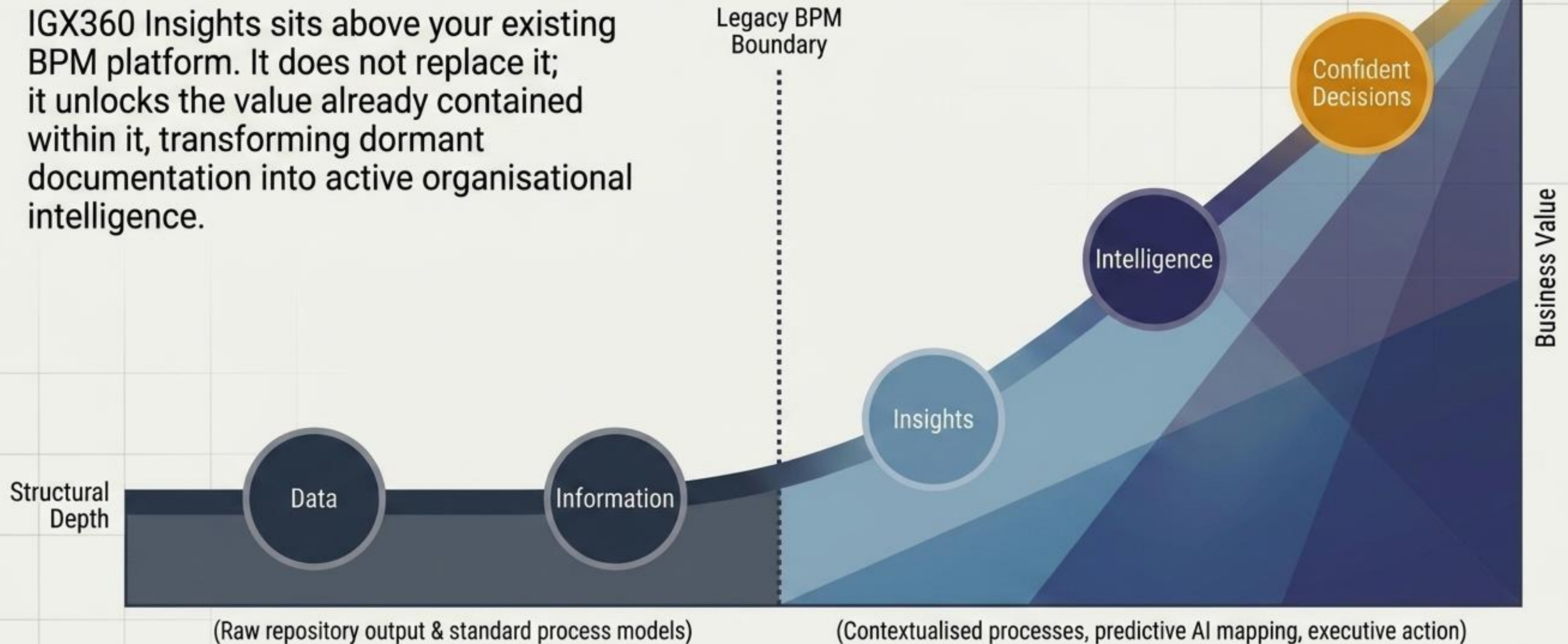
Deploy AI where it creates measurable organisational value, not everywhere at once.

IKEA used AI to automate repetitive work, enabling employees to focus on higher-value activities.

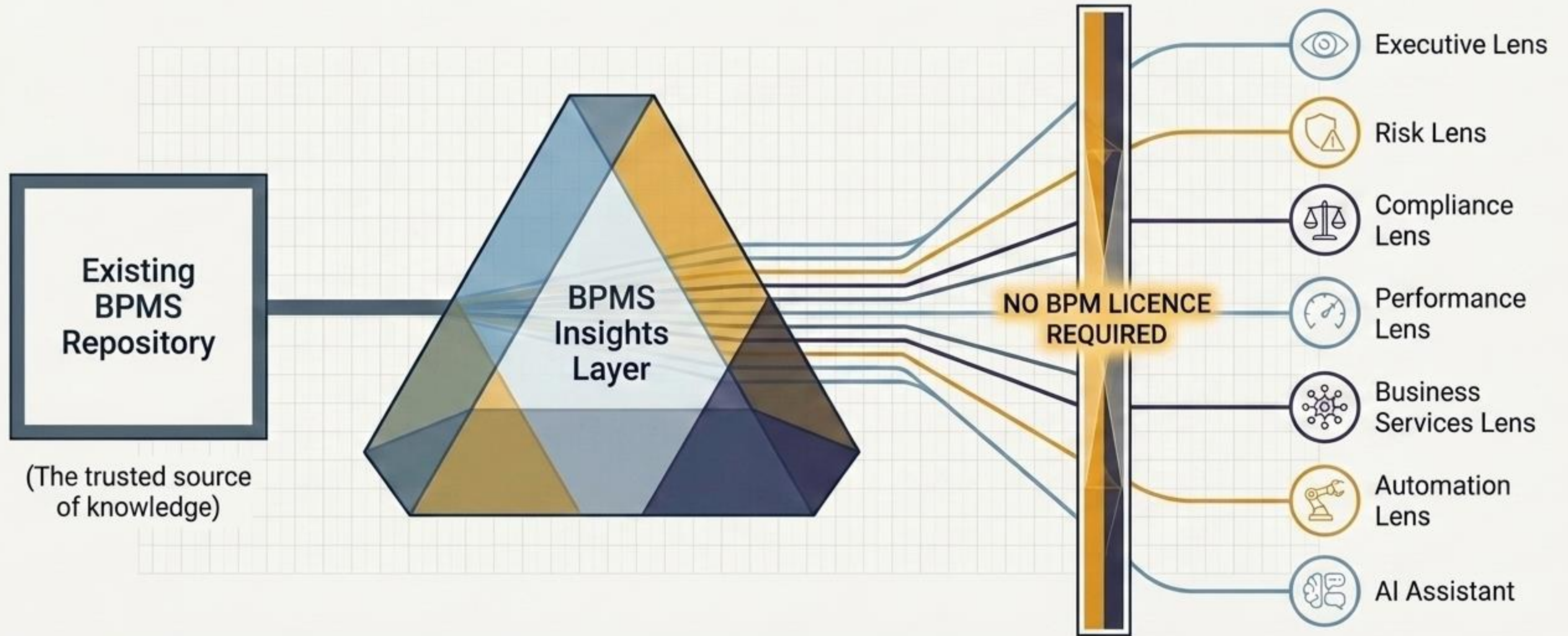


# Introducing IGX360 Insights: The Organisational Intelligence Layer

IGX360 Insights sits above your existing BPM platform. It does not replace it; it unlocks the value already contained within it, transforming dormant documentation into active organisational intelligence.



# The Lens Architecture



Because BPMS consumes repository information rather than requiring users to edit models, business users consume tailored dashboards and AI recommendations without needing a BPM licence. One repository serves different stakeholders through role-specific perspectives.

# Next Steps

← ↻ <https://igx360.co.uk/ai-readiness-assessment/> 📄 ☆ 👤

**IGX360**

Platform

Insights

Meet Iggy

Method

Who it's for

**AI Readiness**

Articles

# Before you trust AI with a process, you have to be able to see it.

*This assessment scores whether your processes, data, and governance are ready for agents to act. Not whether you are excited about AI.*

Answer 28 questions across 6 dimensions in about 10 minutes. You get an instant maturity score, a breakdown of where you are strong and where you are exposed, and the specific steps that move you forward. No score is gated behind a sales call.

#### QUESTIONS

28

#### TIME

About 10 minutes

#### DIMENSIONS

6 of process and AI readiness

#### RESULT

Instant report, free

[Start the assessment](#) →

[Preview the assessment](#)

# Next Steps

← ↻ <https://igx360.co.uk/insights/> 📄 ☆ 👁 ⚙

**IGX360** **INSIGHTS**

Platform

**Insights**

Meet Iggy

Method

Who it's for

AI Readiness

Articles

✉ **Request a diagnostic**

**BUSINESS PROCESS MANAGEMENT**

**VENDOR-NEUTRAL · CLIENT VALUE NARRATIVE**

DIAGNOSTIC-LED · EVIDENCE-FIRST · BUILT FROM YOUR EXISTING

# Your repository *knows more* than you know.

*Most BPM repositories capture the visible layer: diagrams, SOPs, work instructions. The intelligence lives in the relationships between them.*

IGX360 turns your existing BPM content into queryable intelligence, agnostic to platform. One canonical model. A direct path from documents you already hold to decisions you can defend.

**Request a diagnostic** →

**Read the method**

IGGY · VOICE & CONVERSATION

LIVE · 0:42

> Show me all processes that depend on System X but have no documented continuity plan.

ANSWER

**12 processes found. 8 are production-critical.**

Cross-referencing service dependencies against continuity documentation in the canonical model.

PROVENANCE · 3 SOURCES

- System Dependency Register · v2.1, last updated 2026-05-20
- Business Continuity Framework · §3.2 Process coverage
- Process Portfolio · 12 of 47 processes flagged